

## Caring for the Elderly Households – Supporting the Carers

### Transcript of Cantonese short video

Voiceover:

The Commission on Poverty (CoP) agrees that the Government should engage Care Teams to visit and contact singleton, doubleton and other elderly households providing tailored support to elderly and carers in need while referring cases to social welfare service units in need.

The Tsuen Wan Care Team recently visited a doubleton elderly household. Nearly 80-year-old Mrs. Chuk struggled with daily caregiving for her husband until the Care Team reached out to assist.

[Super]: Team Leader of Care Team Mr. Ng

Team Leader of Care Team Mr. Ng:

The Care Team regularly checks on neighborhood elderly. We met Mr. and Mrs. Chuk during routine visits. During our conversation with them, we learned that Mr. Chuk has mobility issues and requires a wheelchair with

his wife assisting him with daily activities. Mrs. Chuk was also concerned about the potential hazards in the bathroom and that her husband's lacked significant strength to get out of bed safely. In response the Care Team installed handrails for them free of charge to enhance their home safety.

Voiceover:

Mrs. Chuk shared with the team the need for them to visit the hospital regularly. The caregiving burden often overwhelmed her. The team referred Mr. Chuk to the Neighbourhood Elderly Centre for evaluation and helped him apply for escort services for out-patient visits. Now he receives services by a Day Care Centre for the Elderly allowing Mrs. Chuk free time for walks and household tasks, alleviating her pressure as a carer. Mrs. Chuk is deeply grateful for their help.

[Super]: Benefited Elder of the Pilot Scheme on Supporting Elderly and Carers

Mrs. Chuk:

The Care Team upgraded our bathroom and bedroom connected us with elderly centre and escort services. I never knew that the community has so much resources. The Care Team has transformed our lives.

[Video showing]:

For more details on Care Teams, please refer to the following website or QR code:

<https://www.info.gov.hk/gia/general/202403/28/P2024032800298.htm>